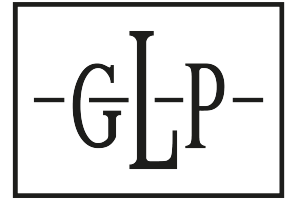


GLP Tech Note



impression X5 (X5-19)

GLP Tech Note impression X5 Series SW Update V2.0.1

12/12/2024

GLP's strategy is to ensure that its products remain active in the marketplace as reliably and as long as possible. In support of this strategy, we are committed to communicating technical changes or anomalies transparently with our customers. The following technical information is intended to provide general information on technical changes or anomalies. They are intended in particular for service technicians to be informed quickly and appropriately in the event of functional deviations or defects.

1 Important Information concerning impression X5 series software update V2.0.1

Due to a minor bug in the error recognition it might happen that X5 series fixtures (also Bars and Maxx) will show an error after the update to V2.0.1, inside the error information menu, only.

This error message occurs in fixtures with and without CRMX module installed, and is wrong:

" CRMX: Module not responding

TimoRX module is communicating with controller. Hardware damaged?"



The error is not shown as a red flashing display. It is shown only in the error menu itself. The message itself is wrong and this error must be ignored.

We are working on a solution to resolve this issue as soon as possible with the next software update. In the meantime, the Version 2.0.1 is stable.

We are very sorry for any inconvenience this might have caused.

If you have any questions about this Tech Note, or software update our GLP Service will be happy to assist you.